

**BC Centre for Elder  
Advocacy and Support**  
[www.bcceas.ca](http://www.bcceas.ca)

**SAIL**

**SENIORS ABUSE &  
INFORMATION LINE**

**604 437-1940** Metro Vancouver

**1 866 437-1940** Toll Free

**8 a.m. – 8 p.m. daily**  
(Except holidays)

**Language Interpretation:**

**9 a.m. – 4 p.m.**  
**Monday – Friday**

**TTY:** Home device required

**604 428-3359** or **1 855 306-1443**

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# BC Centre for Elder Advocacy and Support

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## SENIORS ABUSE & INFORMATION LINE (SAIL)

SAIL is a safe place for older adults, and those who care about them, to talk to someone about situations where they feel they are being abused or mistreated, or to receive information about elder abuse prevention.

## VICTIM SERVICES PROGRAM

Provides information, support and referrals to people aged 50+ who are victims of abuse, including family and sexual violence.

## LEGAL PROGRAMS

Provide legal advice, advocacy and representation to people aged 55+ who are not able to access legal help due to low income or other barriers on legal issues involving:

- Housing
- Debt
- Abuse/Neglect
- Guardianship/Capacity
- Government Benefits
- Financial Exploitation
- Discrimination

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